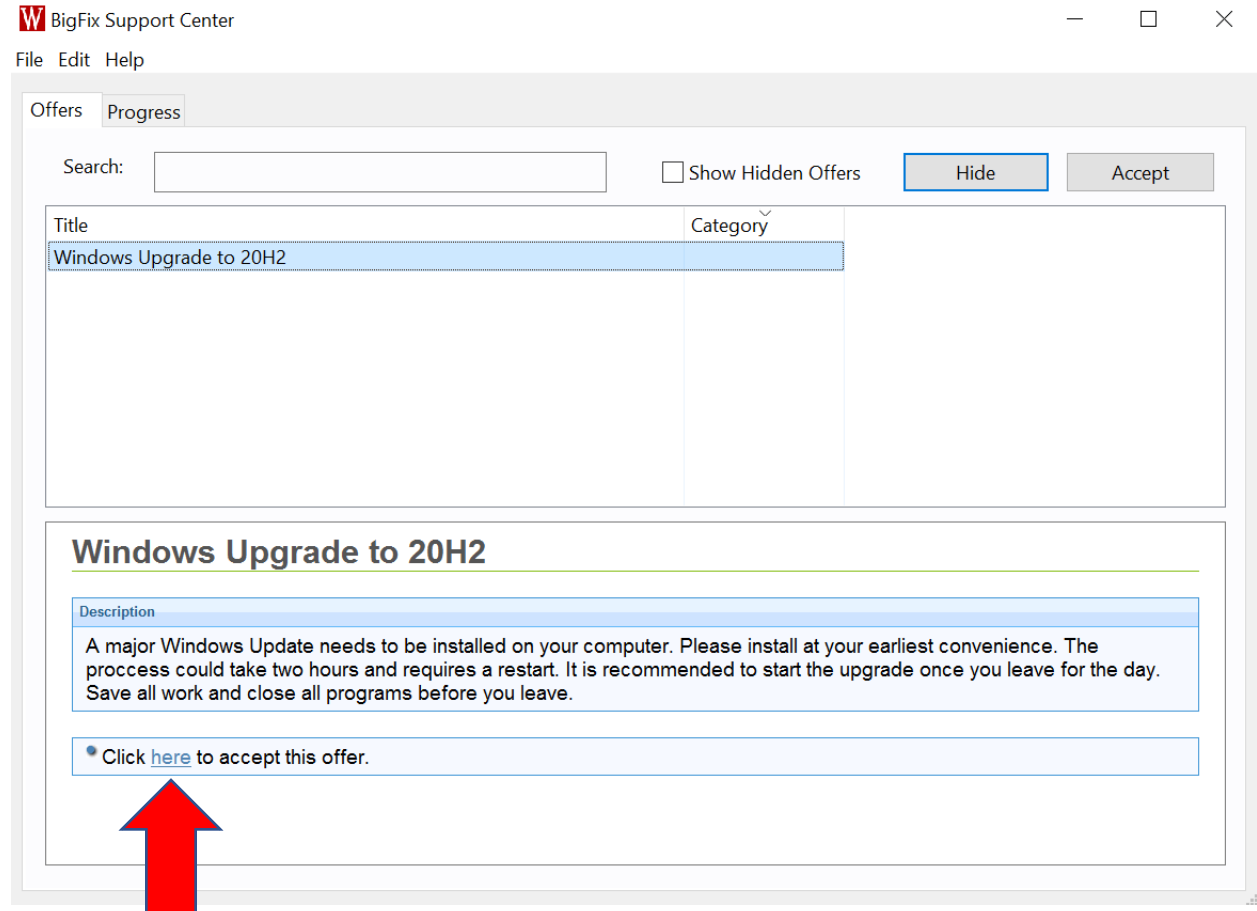


Upgrade to the latest Windows 10 Release

Get all the latest features!

Twice a year Microsoft releases a new version of Windows 10 adding new features, fixes and improvements. Full release information can be found [here](#). To ensure that all Shared Services IT Windows systems have consistent feature sets available to end users, we are standardizing our Windows install base. To upgrade your system, please click on the white W with the red background in the system tray to bring up IBM BigFix Support Center. From BigFix Support Center, select Windows Upgrade to 20H2 and click Here to accept offer and start the installation. Please note the installation can take up to two hours or more to run.



The screenshot shows the BigFix Support Center application window. The title bar reads "BigFix Support Center" with standard window controls. The menu bar includes "File", "Edit", and "Help". The main content area has two tabs: "Offers" (selected) and "Progress". Below the tabs is a search bar and a "Show Hidden Offers" checkbox. To the right are "Hide" and "Accept" buttons. A table lists offers, with "Windows Upgrade to 20H2" selected. Below the table, the offer details are displayed under the heading "Windows Upgrade to 20H2". The description states: "A major Windows Update needs to be installed on your computer. Please install at your earliest convenience. The process could take two hours and requires a restart. It is recommended to start the upgrade once you leave for the day. Save all work and close all programs before you leave." At the bottom of the details, there is a button that says "Click [here](#) to accept this offer." A large red arrow points to this button.

BigFix Support Center

File Edit Help

Offers Progress

Search: Show Hidden Offers

Title	Category
Windows Upgrade to 20H2	

Windows Upgrade to 20H2

Description

A major Windows Update needs to be installed on your computer. Please install at your earliest convenience. The process could take two hours and requires a restart. It is recommended to start the upgrade once you leave for the day. Save all work and close all programs before you leave.

Click [here](#) to accept this offer.